



# Rsam Release Notes

**Version 9.0**

**November 15, 2018**

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## **\*9.015.2033.2 – November 15, 2018**

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### **Web Admin – 9.015.2033.2**

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- 37609 – Fixed an issue where a handler action failed to execute when the criteria type, *User belongs to a group*, was selected.

## 9.015.2032.2 – September 21, 2018

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### **Rsam – 9.015.2032.2**

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- 36201 – Fixed an issue where users were not able to log in to Rsam when the system-generated passwords contained the percent (%) symbol.
- 36313 – Addressed missing headers in the Rsam application site, discovered by Security Headers.

### **Scheduler – 9.015.2032.2**

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- 34333 – Fixed an issue with Scheduler where, in a particular situation when customer's time zone was different from UTC, the next run date of a scheduled job showed 1 hour later than the actual time the job was scheduled to run.

## 9.015.2031.2 – July 11, 2018

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### Rsam – 9.015.2031.2

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- 36027 – Fixed an issue where a user was unable to create spacing between the 2FA code and disclaimer text in the email message generated by Rsam.
- 35940 – Fixed an issue where Rsam was unable to generate a Crystal report from the Generate Report button within an Object and via Report menu.
- 36184 – Fixed an issue where the answer was not getting saved properly when an answer choice was changed multiple times for a Radio Button attribute type in a questionnaire.

### Web Admin – 9.015.2031.2

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- 36048 – Fixed an issue where a user was unable to log in after upgrading Rsam's database from 9.01520198 to 9.01520292, in which LDAP authentication was disabled.
- 35433 – Fixed an issue where the search was not getting cancelled in the pop-up opened by clicking the magnifying glass icon associated with the Saved Search attribute.

## 9.015.2030.2 – June 20, 2018

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### **Rsam – 9.015.2030.2**

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- 34082 – Fixed an issue where the Object Details report was adding a trail of blank pages.

### **Records – 9.015.2030.2**

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- 35517 – Fixed an issue where the Add drop-down menu button was not sorting the record types in the same order as configured in the Administration module.

### **Web Admin – 9.015.2030.2**

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- 35983 – Fixed an issue where an extra page is shown in Options > RSAM Registration when an Administrative Grouping filter was applied.
- 36024 – Fixed an issue where Rsam email application was unable to connect to the email server when the email server was configured with STARTTLS.

## 9.015.2029.2 – May 29, 2018

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### Records – 9.015.2029.2

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- 35330 – Fixed an issue with Metrics Generator where, in some scenarios, metric records were not getting created for a multi-select User Lookup attribute.

### Web Admin – 9.015.2029.2

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- 35075 – Fixed an issue with migration when exporting risk level, where control relationships were not getting exported.
- 34825 – Fixed an issue with Rsam Options for Email Notifications and Email Listener, where emails were not reaching recipients due to TLS and SSL setup problems.
- 34829 - Fixed an issue in email notification process, SSL certificate was blocking the report creation while generating report attachment

## 9.015.2028.2 – May 04, 2018

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### Records – 9.015.2028.2

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- 35184 – Fixed an issue with Search grouping, where 'No Data' group brings data from another grouping.

### Web Admin – 9.015.2028.2

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- 35422 – Fixed an issue where an Event Handler Action added an extra line when the values of a Multi-Select attribute were copied to a Text attribute.
- 35305 – Fixed an issue where record export was not working properly when same records were imported more than once in the records grid.
- 34609 – Fixed a permission issue, where a Standard User has permission through workflow role was unable to create a record by using a Saved Search attribute.
- 30605 – Fixed an issue with Object / Record import for populating Rich-text attributes with HTML formatting data not appearing correctly when viewed within a record type, but they show the proper HTML formatting when viewing them in a search.
- 34977 – Fixed an issue where an On-Screen event was unable to show/hide a User Lookup attribute properly when that User Lookup attribute was set to an LDAP user that was not currently in Rsam.

## 9.015.2027.2 – April 11, 2018

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### Records – 9.015.2027.2

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- 35099 – Fixed an issue where, during object import, a user lookup attribute would error out if multiple users were found.

### Web Admin – 9.015.2027.2

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- 33486 – Fixed an issue where, in some scenarios, Rsam failed to connect to the Report Server while trying to open a Rapid Report.
- 34332 – Fixed an issue where a handler failed to check the criteria for current date against a Date attribute. This issued occurred in a certain situation where the time difference between the Rsam database and Rsam application is 6 hours and the handler is run after 6 pm.
- 35428 – Fixed an issue where the User Login Information widget failed to display the correct time after the time zone was changed.
- 34707 – Fixed an issue in a Saved Search attribute where, when adding a new object through that saved search, prior object selections were removed from that same attribute.
- 35182 – Fixed an issue where, for some API calls, the authentication file created by MAKE\_DISTWEB.exe did not work properly.

## 9.015.2026.2 – March 30, 2018

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### Rsam – 9.015.2026.2

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- 32948 – Fixed an issue where, a Search Criteria with List Box and Multi-Select response type attributes that had answers within the HTML tags, failed to interpret the HTML code instructions for the text.
- 34915 – Fixed an issue where a user creating a vendor could not save comments in the first attempt; however, the comments were getting saved with two consecutive attempts. This issue occurred in the Vendor Risk Management module.
- 34959 – Fixed an issue where the application responded slow, because some browser types utilized more memory and could not release the cache. This issue occurred when navigating to records by using the next arrow button in the grid.
- 34961 – Fixed an issue where the login page was displaying an error message due to a minor mismatch between the versions of the Rsam code and the database.

### Web Admin – 9.015.2026.2

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- 33692 – Fixed an issue where the Show Auto Answers option for a Control Level was unable to display all the levels.
- 34205 – Fixed an issue where, a Search Criteria with a Saved Search attribute set to !Object\_ID!, failed to return search results.
- 35223 – Fixed an issue with Data Import Options, where default values for unique identifiers were not saved in the database when the corresponding data had no values in the import file.

## 9.015.2025.2 – February 26, 2018

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### Rsam – 9.015.2025.2

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- 34202 – Fixed an issue where, in some scenarios, saving an object could write a value to an incorrect attribute.
- 34641 – Fixed an issue where a Saved Search attribute failed to display records upon clicking the magnifying glass icon.

### Records – 9.015.2025.2

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- 28805 – Fixed an issue where a user, without having access to a Parent attribute, could not retrieve Search Results after grouping that attribute in the Search.
- 34726 – Addressed a **Security Issue** where an online user, having already authenticated to Rsam and with the proper technical skills, could potentially manipulate Rsam pages and gain access to file attachments.

### Web Admin – 9.015.2025.2

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- 34282 – Fixed an issue where a report group did not get exported properly.
- 34430 – Fixed an issue where a List Box attribute failed to fetch correct values when a user tried to select the desired value by using the type-ahead method.
- 34437 – Fixed an issue where users did not synchronize automatically with groups after users signed in to Rsam.
- 34568 – Fixed an issue where the Windows Task Scheduler failed to create a new email notification task.
- 34345 – Fixed an issue with RS\_SearchEx Procedure For VM Report, where an object attribute column was converted to record attribute column and report failed to provide data.

## 9.015.2024.5 – February 6, 2018

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### Records - 9.015.2024.5

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- 34393 – Fixed an issue where users were not able to view few records when the results were grouped in the search navigator.

### Web Admin - 9.015.2024.5

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- 34392 – Fixed an issue where updating the value for a single-select user field in a record, using the Inline Edit feature, retained the old user ID in the database.
- 34415 – Fixed an issue where a handler action failed to execute when the criteria had checkbox attribute type set to have the default value as Unchecked.

## 9.01520244 – January 26, 2018

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### Rsam - 9.015.2024.4

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- 34365 – Fixed an issue in old questionnaire where in certain scenarios, when answering attribute questions, the data for certain type of attributes were stored in different types of attributes, also saved search attribute types were not getting saved when clicked on "Go to End".

## 9.01520243 – January 18, 2018

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### Records - 9.015.2024.3

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- 33983 – Fixed an issue where a user with an apostrophe in the userid was getting a 'Page not found' error when trying to open a questionnaire from an Object Navigator.

### Rsam - 9.015.2024.3

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- 34060 – Fixed an issue where a standard user was not able to view results of a Saved Search, in some scenarios.

### Web Admin - 9.015.2024.3

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- 34117 – Fixed an issue where a user was not able to filter saved search results by an entity / subentity.
- 34139 – Fixed an issue with Email Notification, where assigning a default value to a user lookup attribute type, did not trigger email(s) to the user.

## 9.01520232 – December 21, 2017

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### Records - 9.015.2023.2

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- 34011 – Fixed an issue where data in the grid was not getting refreshed after saving and closing a record.

### Rsam - 9.015.2023.2

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- 33854 – Fixed an issue where Inbound API calls were failing and users were getting an error – “500 Internal Server Error”.

## 9.01520226 – December 15, 2017

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### Web Admin – 9.015.2022.6

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34006 – Fixed an issue with User Import, where an error “Error parsing near” was shown after mapping the fields.

## 9.01520225 – December 11, 2017

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### **Rsam – 9.015.2022.5**

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33886 – Fixed an issue with dashboards where, in certain scenarios for a particular chart type with dates and times, timestamp should not be shown.

### **Web Admin – 9.015.2022.5**

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33901 – Fixed an issue with charts where, in certain scenarios involving child record types, numbers in series for a record type failed to sort correctly.

### **Scheduler – 9.015.2022.5**

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33499 – Fixed an issue with Scheduler, where in a particular situation where the server and user are set to different timezones and a job could get scheduled during the next calendar day in one of the timezones, a recurring job failed to run.

## 9.01520223 – December 1, 2017

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### Records - 9.015.2022.3

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- 31891 – Fixed an issue with import where loading an import map from an already saved mapping did not load the map and sometimes displayed an error message as “Async request failed”.
- 32825 – Fixed an issue where the page became idle whenever a vulnerability alert message was displayed.
- 32977 – Fixed an issue with Questionnaire, where Google API calls were made even Geolocation attribute was not part of the assessment.
- 33599 – Fixed an issue where importing Offline Data Gathering information was failing due to a permission issue.
- 33812 – Fixed an issue where a scheduled event on a saved search with large number of records did not get executed as the event timed out before the search results were loaded.

### Web Admin - 9.015.2022.3

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- 32062 – Fixed an issue where saved search attributes did not display child records when the expand icon was clicked.
- 33737 – Fixed an issue where triggering an on-screen handler to show / hide some attributes was reverting the page to show the first tab.

## 9.01520212 – November 3, 2017

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### Records - 9.015.2021.2

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- 30784 - Fixed a security issue with import where Rsam was at times connecting to the external networks, which were listed in the XML files.
- 32472 – Fixed an issue with Assessment Questionnaire, where values provided in the attribute tab were not saved when navigating to other tabs or closing the browser without saving the form.
- 32492 – Fixed an issue where performing a Universal Search from a search page was not showing the search results. Further, performing a Universal search after modifying the search criteria was showing an error, *“Incorrect syntax near the keyword 'UNION'.Warning: Null value is eliminated by an aggregate or other SET operation.”*
- 32611 – Fixed an issue where a scheduled email notification having multiple recipients, was not getting delivered to all recipients.
- 32747 – Added support for embedding images into rich text attributes in record forms.
- 32970 – Fixed an issue where changing a map saved for an import profile was not getting saved.
- 33022 – Fixed an issue where if an email had an HTML file as an attachment, while sending out the email, the email body content was getting removed.
- 33023 – Fixed an issue where an indexed attribute of type number, created incrementally through handlers, showed the correct value in the search grid, but showed a wrong value when the record was opened.
- 33132 – Fixed an issue with charts, where Categories and Gradient check boxes selection was not getting cleared in the Chart Settings pop up for Heat Map chart type.
- 33207 – Fixed an issue where re-importing attribute values with an apostrophe (') kept appending the apostrophe to the values for each import.
- 33233 – Fixed a performance issue with Import, where importing records took very long time when there was no indexing on attributes.
- 33301 – Fixed an issue where opening the chart corresponding to a search, grouped by an attribute having brackets and commas in the attribute name, was showing an error as column not found.
- 33305 – Fixed a performance issue where importing already existing LDAP users into the system was taking too long.

- 33336 – Fixed an issue where importing objects took long time to search for existing objects.

## Reporting – 9.015.2021.2

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- 33028 – Fixed an issue where a report was not showing any data for some fields.
- 33318 – Fixed an issue where SSRS report generation was timing out and only a part of the data was getting generated in the report, when there was huge volume of records in the search.

## Rsam - 9.015.2021.2

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- 31094 – Fixed an issue where some charts were not loading if the search contained an attribute with the average aggregate value less than zero and the browser became unresponsive sometimes.
- 32060 – Fixed an issue with Assessment Questionnaire, where the Questionnaire Review Responses were not getting generated for all questions, when more than 8 users were accepting the responses simultaneously.
- 32833 – Fixed an issue where Rsam was not getting connected to the Tenable Security Center 5 data source successfully.
- 33082 – Fixed an issue where the Force user to change password on next login option was not editable for an already created user.
- 33161 – Fixed an issue with Object Navigator, where assigning an object to a user or group, having a User ID with a special character, was showing the error, “Problem while displaying users. Index was out of Range. Must be non-negative and less than the size of the collection. Parameter name; index”.
- 33208 – Fixed an issue where user was not able to log in to Rsam when the User ID contained quotes (').
- 33442 – Fixed an issue with Object Import, where related handlers were getting executed multiple times and creating unexpected results.

## Web Admin - 9.015.2021.2

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- 32469 – Fixed an issue where a search grouped by a clickable attribute, when exported to Excel, displayed the associated HTML tags.
- 32830 – Fixed an issue where a report was not showing any data for some fields.
- 32841 – Fixed an issue where users were able to remove their names from the assigned fields through searches.

- 32871 – Fixed an issue where the drop-down list for selecting Record Category was not displaying completely while importing records.
- 32923 – Fixed an issue where opening child records and closing the browser without saving the updates sometimes resulted in creating hidden, orphaned records in the database.

## 9.01520204 – October 27, 2017

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### Records - 9.015.2020.4

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- 33474 – Fixed an issue where opening an Object from Object Navigator sometimes displayed wrong object details in the widget.

### Rsam - 9.015.2020.4

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- 33472 – Fixed an issue with Assessment Questionnaire, where the Questionnaire Review Responses were not getting generated for all questions, when more than 15 users were accepting the responses simultaneously.

### Web Admin - 9.015.2020.4

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- 33473 – Fixed an issue where Offline Data Gathering questions were not getting imported, for objects not existing in Rsam, when the import was performed by Standard users.

## 9.01520203 – October 4, 2017

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### Web Admin - 9.015.2020.3

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- 33170 – Fixed an issue where some charts were not loading if the search contained an attribute with the average aggregate value as 'o'.